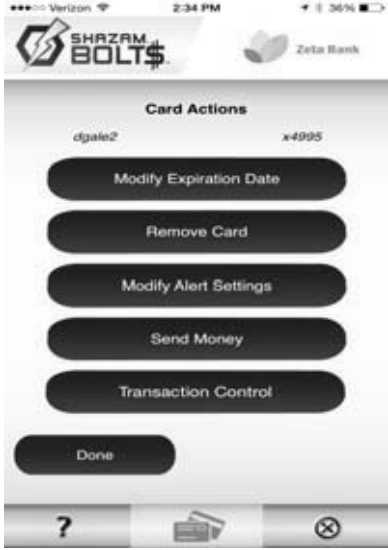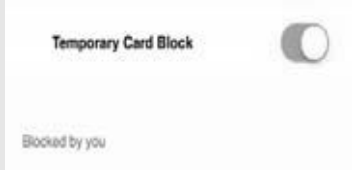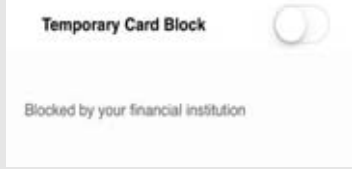# Use Transaction Control

If your financial institution is enrolled in Transaction Control, your cardholders can place TCBs (and unblock TCBs they've placed) by following the steps below:

Step	Screen
1. In the SHAZAM BOLT$ app, the cardholder taps **Card Actions** and then **Transaction Control**.	
2. The cardholder taps the slider to change the TCB status of the card. If there is **no block**, the cardholder taps the slider to block. If the card has been **blocked by the cardholder** previously, the cardholder taps the slider to unblock. A cardholder can't unblock a block placed by your financial institution. If the card has been **blocked by your financial institution**, he or she must contact your financial institution with questions.	**No Block** **Block Placed by Cardholder** **Block Placed by Financial Institution**

Warning: The cardholder block can be removed by the cardholder at any time, possibly placing the card at risk for fraud. If you suspect fraud, remove the cardholder's card block using SHAZAM Access, and then add your own TCB.

Card Use When a Card is Blocked

TCBs placed using Transaction Control work the same way they do when your financial institution places a TCB. In addition to transactions not working, some of the features of SHAZAM BOLT$ and SHAZAM P2P won't be available. The lists below describe what actions are available and unavailable when a card is blocked:

The cardholder can...	The cardholder can't...
• Get alert settings • Modify alert settings • Add or remove a card	**SHAZAM BOLT$ Functions** • Use the Forgot Password function • Get balances using SHAZAM BOLT$ • Add a new device • Send money **Other Functions** • Complete monetary transactions (for example: purchases, withdrawals, deposits, etc.) • Get balances at ATMs • Select a PIN using Easy PIN • Activate a card