

# Calls asking “Can you hear me now?”

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Your phone rings and the caller ID shows a number you don't know. You answer it anyway and hear, “Can you hear me now?” It's a pre-recorded [robocall](#) – even though it sounds like a real person – and it's illegal. We've heard from hundreds of people who have gotten calls like this.

Here's what to do if you get a call from someone you don't recognize asking, “Can you hear me?”:

- **Don't respond, just hang up.** If you get a call, don't press 1 to speak to a live operator or any other number to be removed from the list. If you respond in any way, it will probably just lead to more robocalls – and they're likely to be scams.
- **Contact your phone provider.** Ask your phone provider what services they provide to [block unwanted calls](#).
- **Put your phone number on the Do Not Call registry.** Access the registry [online](#) or by calling 1-888-382-1222. Callers who don't respect the Do Not Call rules are more likely to be crooks.
- **File a complaint with the FTC.** Report the experience [online](#) or call 1-877-382-4357.